

Region: Southwest

Site Information: Genesis Behavioral Services, Inc. - Genesis Detoxification Center
1218 W. Highland Blvd.
Milwaukee WI 53233

Site Contact Person/Title: Pauline Ortloff, Supervising Director
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Billing Contact Name: Claude Stollenwerk **Phone:** (414) 777-1570

Is agency Medicaid certified? no **Faith-based Organization:** no
Minority or Disadvantaged Vendor: no

Facility Accessibility:

• Has a location near public transportation	
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Specializations:

- Programs for Women
- Programs for Pregnant Women
- Programs for Men
- Programs for Men and Women
- Services for Persons Involved in the Criminal Justice System
- Services for Persons with Co-occurring Mental Health and Substance Use Disorders

Hours of Operations: Genesis Detoxification operates 24 hours per day; 365 days per year

Monday:		Tuesday:	
Wednesday:		Thursday:	
Friday:		Saturday:	
Sunday:		Emergency Contact 24 Hour Phone Number:	

Program Description

Sober Up Component Programming:

The Sober Up component is a safe place for intoxicated persons to gain an acceptable level of sobriety. It is located in a large air-conditioned room separated from the detoxification component and monitored by 24-hour staff and security camera surveillance for safety. Program Intake and Security are located adjacent to the Sober Up room. The room is simply furnished with cots. Fresh water is available and food is offered on a regular basis. The average length of stay in Sober Up is 8-12 hours. All clients referred to Sober Up are screened for medical problems. Clients who present with a level of intoxication that requires medical supervision will not be admitted to this component. Program activities are threefold and conducted on a one-to-one basis to accommodate individual client needs due to the short length of stay. *First*, is to facilitate client achievement of sobriety. *Second*, clients are monitored continuously to ascertain whether they require transfer to the Detoxification component or to a medical facility and arrange necessary transportation. A registered nurse is available on premises and makes this decision based on ASAM PPC-2R placement criteria. Within the monitoring process, trained staff

observes for obvious signs and symptoms of withdrawal, and the registered nurse will provide a full medical withdrawal assessment, as needed. *Third*, once the client has achieved sobriety and has passed a final medical assessment, he or she is seen by staff before discharge to facilitate an aftercare plan. The goal is to engage and motivate each client to participate in self-help programming and/or other applicable community resources to further assist them in addressing their alcohol-related problem.

Secure Detoxification Component (Emergency Alcohol and Drug) Programming:

The combined application of service beds for 2006 to Milwaukee County in the new Genesis facility will produce a total capacity of 50 secure beds available for emergency alcohol and drug detoxification care, AODA counseling and referral. Bed availability will be based on an average daily census of 40 up to a maximum of 43. The average length of stay is 3 to 5 days. All clients in this component are monitored on a 24-hour per day basis by clinical staff consisting of RNs and LPNs for signs and symptoms of withdrawal. During the initial acute phase, a medical work-up is conducted and detoxification protocols are completed as ordered by the physician. Physicians make medical rounds daily at the facility and are available on-call 24 hours a day. Physicians also make recommendations on commitment petitions and are able to provide testimony as needed. Therapeutic programming begins once the client is stable and sober, usually within twenty-four hours after admission. The first activity is obtaining a detailed bio-psycho-social assessment. Once the client is stabilized, he or she is required to work with the counselor to develop an individual treatment plan. Treatment planning includes an initial treatment plan, completed usually within twenty-four hours after admission. This plan and accompanying goals are written in terms of measurable criteria and have specific target dates for attainment. Specific services, activities, programs and their frequency are specified as are the staff members responsible for providing those services. Services are tailored to the client's individualized needs. The client then participates in scheduled treatment programming. It is through this process that clients receive the first phase of engagement and motivation that is necessary to develop positive treatment outcomes for those seeking further treatment services for alcoholism or other drug abuse.